

## Return Policy

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We guarantee that every DVD, VHS and VCD that we sell is in working condition.

Each DVD, VCD and VHS that you see listed is guaranteed to be free from defects. However, if something does go wrong, we have developed one of the simplest return policies in the business.

What is it?

If there is a problem, let us know specifically what it is, within 30 days and we will--

- \* Exchange it for the same title (if the one you received was damaged)
- \* Exchange it for another title of equal price
- \* Give you a credit slip for future purchases.

Here are the steps to follow for movies:

Send email and tell us what happened. It helps if you also mention the type of player you're using.

We'll get back to you by E-mail with a code number that you put on the outside of the package that you send back. (You pay for the postage here, and we'll pay for the postage to you.)

When you send a movie back to us, make sure you enclose a note telling us what you want done.

As a favor, please follow these steps, since we can't accept any packages back that don't have that code number, so that means that the return process would be delayed.

We regret that we cannot pay return shipping or postage. In addition, all International customers agree to be responsible for all fees and duties if the package is returned.